



WASTE MANAGEMENT PHOENIX OPEN 2013

Volunteer Opportunity: Recycling Ambassadors

In 2012, WM launched the “Zero Waste Challenge,” a campaign to reduce waste, reuse materials, and divert more materials away from landfill at the Waste Management Phoenix Open (WMPO). Together we surpassed our goals, diverting 97% of waste away from landfills. Thank you to all of the Recycling Ambassadors who volunteered with us in 2012 to achieve outstanding success in our Zero Waste Challenge. It was a truly impressive feat that could not have been accomplished without teamwork.

Recycling Ambassadors will continue to play an important role in educating tournament attendees, answering questions, providing directions, monitoring recycling and compost receptacles and increasing awareness of the waste diversion goals for the 2013 Waste Management Phoenix Open. With the support of the Recycling Ambassadors, we will increase collection of recyclables and compost at the 2013 WMPO and ensure these streams remain uncontaminated for processing. Recycling Ambassadors will be stationed at or in close proximity to recycling and compost bins throughout the course, serving as a guide to assist fans with proper disposal of materials. Recycling Ambassadors will actively engage with fans, answer any questions they may have, and help them get their materials into the appropriate bins.

Shifts

The Recycling Ambassador schedule is broken down into 4 hour shifts, 3 shifts per day:

Wednesday 1/30/2013	Thursday 1/31/2013	Friday 2/1/2013	Saturday 2/2/2013	Sunday 2/3/2013
7:30AM-11:30AM	7:30AM-11:30AM	7:30AM-11:30AM	7:30AM-11:30AM	7:30AM-11:30AM
11:00AM-3:00PM	11:00AM-3:00PM	11:00AM-3:00PM	11:00AM-3:00PM	11:00AM-3:00PM
2:30PM-6:30PM	2:30PM-6:30PM	2:30PM-6:30PM	2:30PM-6:30PM	2:30PM-6:30PM

Benefits

Volunteering as a Recycling Ambassador is a fun way to take part in the one of the Valley’s most exciting events while supporting WMPO sustainability initiatives. This is also a great opportunity for groups and organizations who enjoy volunteering together. As a Recycling Ambassador, you will enhance the experience of tournament attendees by providing them with the information they need to enjoy the greatest and “greenest” show on grass!

Each Recycling Ambassador volunteer will receive a free ticket (good for any one day) to come back and enjoy the WMPO in appreciation of their time.

To register, please visit: <http://wmphoenixopen.com/volunteer/>

Thank you for your interest. We look forward to seeing you at the 2013 WMPO!



WASTE MANAGEMENT PHOENIX OPEN 2013

Recycling Ambassador FAQs

Q: Why should I volunteer as a Recycling Ambassador?

A: Recycling Ambassadors play an important role in educating tournament attendees, answering questions, providing directions, monitoring recycling and compost receptacles and increasing awareness of the waste diversion goals for the 2013 Waste Management Phoenix Open. With the support of the Recycling Ambassadors, we will increase collection of recyclables and compost at the 2013 WMPO and ensure these streams remain uncontaminated for processing.

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Q: How old do I have to be to volunteer as a Recycling Ambassador?

A: Recycling Ambassador volunteers must be 14 and older.

Q: Which dates and times can I be a Recycling Ambassador at the WMPO?

A: The Recycling Ambassador schedule is broken down into 4-hour shifts, 3 shifts per day. Please see the Recycling Ambassador shift schedule below:

Wednesday 1/30/2013	Thursday 1/31/2013	Friday 2/1/2013	Saturday 2/2/2013	Sunday 2/3/2013
7:30AM-11:30AM	7:30AM-11:30AM	7:30AM-11:30AM	7:30AM-11:30AM	7:30AM-11:30AM
11:00AM-3:00PM	11:00AM-3:00PM	11:00AM-3:00PM	11:00AM-3:00PM	11:00AM-3:00PM
2:30PM-6:30PM	2:30PM-6:30PM	2:30PM-6:30PM	2:30PM-6:30PM	2:30PM-6:30PM

Q: Where can I park when I arrive for my shift?

A: Please park in the designated FREE Volunteer parking lot near West World off of the 101 at Bell Road. There will be FREE shuttles from the Volunteer parking lot to the tournament entrance where you will check in for your shift. Please allow 20 minutes to get from the parking lot to the volunteer check-in tent. The FREE shuttles will operate Wednesday through Saturday from 6:30 am to 11:00 pm; and Sunday from 6:30 am to 6:30 pm. (You will receive detailed parking info in the weeks before your shift.)

Q: What am I supposed to wear for my shift?

A: Please wear khaki bottoms (pants, shorts or skirts) and comfortable shoes. You will receive Recycling Ambassador long sleeved t-shirt and vest when you arrive for your shift.

Q: What will I be doing during my Recycling Ambassador shift?

A: Recycling Ambassadors will be stationed at or in close proximity to recycling bins and compost bins throughout the course, serving as a guide to assist fans with proper disposal of materials. Recycling Ambassadors will actively engage with fans and answer any questions they may have. You will receive Recycling Ambassador training materials via email in January and a brief training session will be conducted at the start of each shift.

Q: Will I be on my own during my shift or can I be in the same area as my friends?

A: You will be assigned a location on the course when you check in on the day of your shift. At that time, you may request to be with or near friends or fellow group members.

Q: Compost and Recycling?! Gross! Do I have to pick up or sort garbage during my shift?

A: While your primary job will be to help guide fans to put their waste materials in the correct bins, and you will not be required to sort any materials, as a Recycling Ambassador you may want to pick up a bottle dropped on the ground and put it in the recycling bin.

Q: Do I get anything for being a Recycling Ambassador?

A: For each Recycling Ambassador shift you complete, you will receive one free ticket (good for any one day) to come back and enjoy the WMPO in appreciation of your time. You will also get to keep the free gear provided on the day of your shift.



RECYCLING AMBASSADORS

Online Registration Instructions

- 1) Visit the following link: <http://wmphoenixopen.com/volunteer/>
- 2) Scroll to the bottom of the page and click the “Volunteer Registration” button.
- 3) In the upper right-hand corner of that page, click “New Registration”.
- 4) The site will then prompt you to enter your registration information including contact info, uniform size, organization you are affiliated with (if any) and shift time(s) you would like to volunteer for.
- 5) After you have completed the online registration process, you will receive a confirmation email with details about your volunteer shift.

Thank you for your interest in volunteering as a Recycling Ambassador! We look forward to seeing you at the 2013 WMPO!